Musical Instrument Giveaway Terms and Conditions

1. Sponsor and Organizer

This Giveaway ("Giveaway") is organized by Musora Media, headquartered at 31265 Wheel Ave #107, Abbotsford, BC V2T 6H1 ("Sponsor").

2. Eligibility

This Giveaway is open to individuals aged 18 years or older, worldwide, except where prohibited by law. Employees, contractors, affiliates, and family members of Musora Media are not eligible to participate. All entrants must comply with local laws and regulations in their jurisdiction. The Giveaway is subject to all applicable federal, state and local laws and regulations. Void where prohibited.

3. Agreement to Rules

By participating, you agree to abide by these Terms and Conditions and the decisions of Musora Media, which are final and binding in all matters related to the Giveaway.

4. Giveaway Period

Entries will be accepted online starting on October 22nd at 12:00 AM PST and ending on Nov 20 at 11:59 PM PST. All online entries must be received by November 20, 2025, at 11:59 PM.

5. How to Enter

To participate in the Giveaway:

Submit your email address via www.pianote.com/free-piano-lessons-giveaway and answer a skill-testing question. Entries that are not complete or do not adhere to the rules or specifications may be disqualified at the sole discretion of Musora Media. Limit of one entry per person. Additional entries beyond this limit will be disqualified.

6. Prizes

The Giveaway includes 10 Pianote Prima digital pianos (valued at \$599 USD each), and 10 Pianote Annual Memberships (valued at \$240 USD each). The prize is non-transferable, with no cash or other prize substitution except at Musora's sole discretion. All prizes are awarded "as is" and without warranty of any kind. Any and all prize-related expenses, including, without limitation, any and all federal, state, and local taxes, shall be the sole responsibility of the winner.

7. Winner Selection and Notification

Winners will be selected at random from all eligible entries on the following dates: October 13, November 3, November 10, November 17, and November 21. Winners will be notified via email within 24 hours of selection. Musora Media shall have no liability for a winner's failure to receive notices due to the winner's spam, junk e-mail, or other security settings or for the winner's provision of incorrect or otherwise non-functioning contact information. If the selected winner cannot be contacted, is ineligible, fails to claim the prize within 14 days from the time the award notification was sent, the prize may be forfeited and an alternate winner selected. The receipt by

the winner of the prize offered in this Giveaway is conditioned upon compliance with any and all federal and state laws and regulations. ANY VIOLATION OF THESE OFFICIAL RULES BY ANY WINNER (AT SPONSOR'S SOLE DISCRETION) WILL RESULT IN SUCH WINNER'S DISQUALIFICATION AS WINNER OF THE GIVEAWAY AND ALL PRIVILEGES AS WINNER WILL BE IMMEDIATELY TERMINATED.

8. General Conditions

Musora Media reserves the right to cancel, terminate, modify, or suspend the Giveaway should fraud or technical failures compromise the integrity or proper functioning of the Giveaway. By entering you agree to release and hold harmless Musora Media and its subsidiaries, affiliates, advertising and promotion agencies, partners, representatives, agents, successors, assigns, employees, officers and directors from any liability, illness, injury, death, loss, litigation, claim or damage that may occur, directly or indirectly, whether caused by negligence or not, from (i) such entrant's participation in the sweepstakes and/or his/her acceptance, possession, use, or misuse of any prize or any portion thereof, (ii) technical failures of any kind, including but not limited to the malfunctioning of any computer, cable, network, hardware or software; (iii) the unavailability or inaccessibility of any transmissions or telephone or Internet service; (iv) unauthorized human intervention in any part of the entry process or the Promotion; (v) electronic or human error which may occur in the administration of the Promotion or the processing of entries.

9. Data Privacy

By entering, participants agree to the collection and use of their personal information by Musora Media for the purposes of administering this Giveaway and for future promotional outreach, subject to our Privacy Policy.

10. Governing Law

This Giveaway is governed by the laws of Canada. Any disputes will be handled in the courts of Canada.

11. Disclaimer

This Giveaway is in no way sponsored, endorsed, or administered by, or associated with, any social media platforms where the Giveaway is promoted.